

# FOR ALL ON THE JOB INJURIES

(PROVIDED FOR POSTING IN ER WORK AREA)

Your employer is part of a managed care system for workers' compensation. This means in order to have your medical care paid for in a work-related accident/illness, you **MUST** use one of the OMCA network physicians unless:

Here are the limited situations in which treatment may be obtained outside of a Gatekeeper:<sup>13</sup>

- (a) For emergency care as defined in 803 KAR 25:110<sup>14</sup>;
- (b) If the employee is referred by a gatekeeper physician outside the managed care plan for medical services;
- (c) If authorized treatment is unavailable through the managed care plan; and
- (d) To obtain a second opinion if a managed care plan physician recommends surgery.

## QUESTIONS

For any questions relative to your occupational medical care call:

Long distance: **1-800-KYCOMP-1**

Louisville area: **502-499-6000**

(toll free, 24 hours/day, 7 days/week)

***Should you be dissatisfied with any aspect of your care,  
write OMCA for a Grievance Form:***

**Occupational Managed Care Alliance, Inc.  
P.O. Box 20908  
Louisville, KY 40250-0908**

<sup>13</sup> 803 KAR 25:110 Section 4(a)-(d).

<sup>14</sup> 803 KAR 25:110 Section 1(2) defines "emergency care" as: (a) Medical services required for the immediate diagnosis or treatment of a medical condition that if not immediately diagnosed or treated could lead to serious physical or mental disability or death; or (b) Medical services that are immediately necessary to alleviate severe pain. "Emergency care" does not include follow-up care, except when immediate care is required to avoid serious disability or death.