

# KEMI + MEDCOR

ADDED CONVENIENCE FOR WORKERS' COMP CLAIMS



## MEDCOR IS OFFERED AT NO COST TO YOU.

Kentucky Employers' Mutual Insurance (KEMI) has partnered with Medcor to provide you with an extra level of service when workers' compensation claims arise.

Medcor offers telemedicine service developed specifically for work-related injuries. These services are *free* for KEMI policyholders and include:

- Triage by a nurse for injured workers with 24-hour-a-day/365-day-a-year availability and a toll-free phone number for reporting claims whenever they happen.
- Access for employees to speak with a nurse who will assess injuries and provide recommendations on whether external treatment is warranted.
- Assistance provided in 200 languages to address language barrier concerns.
- Documentation through recorded calls with summaries sent directly to policyholders for review.
- Completion of First Report of Injury (FROI) by Medcor that is electronically submitted to KEMI.
- Options of in-network providers if external treatment is recommended or requested.
- Copies of call summaries faxed to providers if employees are referred for external treatment or request external treatment.
- Suggestions by Medcor for treatment options if external treatment is not recommended or requested and a number for employees to call should conditions worsen prior to KEMI business hours.

**Visit [KEMI.com/medcor](https://kemi.com/medcor) or email [claimsrelations@kemi.com](mailto:claimsrelations@kemi.com) to learn more or register.**

KEMI provides reporting through Medcor as an added service for our policyholders and their employees. This does not replace access to KEMI.com or other claim reporting methods currently available. Submitting reports through Medcor does not guarantee compensability, and claims will be investigated by KEMI when warranted or when requested by the policyholder.



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